



Dear Client:

FirstLab is pleased to announce that our office is moving to a new 16,000 square foot facility on Friday, February 12, 2010. We are excited about the move and the updated working environment that is designed to enhance productivity and support future growth.

In order to facilitate the move, our office will close at 12:00 PM (EST) on Friday, February 12, 2010. To minimize service disruption to our clients during this transition, all servers and phone lines will remain operational until 5:00 PM (EST). At 5:00 PM, we will begin transferring our phone lines and moving our computer servers.

Our phone lines are expected to be out of service during the transfer, which may take several hours. To ensure your ability to contact us for any post-accident or reasonable suspicion emergencies during the move, the following mobile telephone numbers are available if you experience difficulty contacting FirstLab on the toll free hotline, (800-732-3784)

Nancy Muse, ER After-Hours Representative: 215-527-9146

Lynn Carr, Director of Operations: 215-316-2912

We will resume normal business operations on Monday morning, February 15, 2010.

FirstLab's Web Result Database (Phoenix) will be available during this transition through the following direct link; <https://secure.firstlab.com/client>.

Our new mailing and shipping address is:

**FirstLab
Highpoint Business Campus
100 Highpoint Drive
Suite 102
Chalfont, PA 18914**

Our remit to address remains the same:

FirstLab
16450 Collections Center Drive
Chicago, IL 60693

Our toll free phone numbers will remain the same, main hotline: (800) 732-3784

MRO hotline: (888) 676-7616

We will publish our new fax and direct phone numbers closer to the move date. The numbers will also be posted on our web site for easy reference.

You may continue to use your current supply of Custody Control Forms (CCFs) with our existing address after the move. All mail and fax transmissions will be forwarded to our new office.

We appreciate your business and look forward to providing you with superior service from our new location. Please feel free to contact us with any questions, (800) 732-3784.